Primafact 5 System Requirements

The following table is for reference purposes only; exceptions may apply based on your current environment. Please contact Primafact to discuss your system requirements in greater detail.

	Workstation [1, 2]	Scanstation/ OCR Station [1, 2]	Server [4]	Webservice Station[5,6,7,8,9] (For Mobility Modules)	Mobile Device
Operating System	Windows 10 Windows 8.1 Windows 8[3] Windows 7	Windows 10 Windows 8.1 Windows 8[3] Windows 7	Windows Server 2019 Windows Server 2016 Windows Server 2012 R2 Windows Server 2012 Windows SBS 2011 Windows Server 2008 R2	64-bit version of: • Windows Server 2019 • Windows Server 2016 • Windows Server 2012 R2 • Windows Server 2012 • Windows Server 2008 R2 500MB free drive space Dedicated port for HTTPS within firewall[8] IIS not required	iPad or iPhone: iOS 8.3 or higher Android: Marshmallow or Android 6.0 or higher
RAM	2 GB or higher	4 GB or higher	8 GB or higher if using a SQL server; 4 GB or higher if using SQL Express	4GB RAM	

[1] Home editions and Windows RT are not supported.   [2] Both 32 bit (x86) and 64 bit (x64) installations are supported.   [3] While Primafact will run on the Windows 8 and 8.1 desktops, Primafact is not a "Metro" style application, and is not optimized for touch-screen gestures. [4] Primafact requires Microsoft SQL Server. [5] Primafact Mobility module requires Primafact 5 or higher desktop version. [6] Existing users upgrading from versions earlier than 4.5 must upgrade to Primafact 4.5 before installing Primafact 5. [7]Webservice computer may be physical or virtual machine. [8] Webservice computer may be located within or outside network firewall. [9] Primafact desktop program does not need to be installed on the Webservice computer.

Compatible SQL Server Versions:	SQL Server 2008 R2 [6] SQL Server 2012 [6] SQL Server 2014 [6] SQL Server 2016 [6] SQL Server 2017 [6] SQL Server 2019 [6]	Compatible Microsoft Office Versions:	Microsoft Office 2010 Microsoft Office 2013 Microsoft Office 2016 Microsoft Office 2019/365

[5] SQL Server Express 2005 is limited to approximately 250,000 pages.
[6] SQL Server Express are limited to approximately 600,000 pages.

Network	Primafact requires a domain. Workgroups are not supported.
Scanner Hardware	Primafact will work with desktop and network scanners, and multi-function copiers. We recommend that desktop scanners are TWAIN compliant.
Virtual Environments	Primafact will run in a Windows Virtual environment if adequate hardware resources are available to the virtual machine. Webservice Station may be run on a virtual machine.
Storage Requirements (Server)	We recommend estimating 50 gigabyte (GB) for every 200 banker's boxes of documents to be scanned. For example, 125 GB of server storage would accommodate about 500 banker's boxes. Estimated requirements, assuming a banker's box contains 1,500 letter size black and white pages scanned at 300 dpi:

Banker's Boxes	Est. No. of Pages	GB Storage
100	150K	25
200	300K	50
500	750K	125
1,000	1.5M	250
5,000	7.5M	1250
10,000	15M	2500